



STATE OF HAWAII
ILIMA INTERMEDIATE SCHOOL
KA 'OIHANA HO'ONA'AUAO
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EWA BEACH, HI 96706

Dear Parents and Guardians,

As we continue our commitment to providing the best educational opportunities for our students, I am excited to share with you a fantastic resource that we are now offering to support your child's academic success: **Tutor.com**.

Tutor.com is an online tutoring service that provides personalized, one-on-one tutoring sessions with expert tutors. Available 24/7, it covers a wide range of subjects including Math, Science, English, Social Studies, and more. Whether your child needs help with homework, preparing for a test, or mastering a particular concept, **Tutor.com** is here to help.

Key Benefits of Tutor.com:

1. **Accessibility:** Your child can access Tutor.com anytime, anywhere with an internet connection. This flexibility ensures that help is always available when they need it the most.
2. **Expert Tutors:** All tutors are highly qualified professionals who are passionate about helping students succeed. They undergo a rigorous selection process to ensure the highest quality of instruction.
3. **Personalized Learning:** Each tutoring session is tailored to your child's specific needs, providing focused and effective assistance.
4. **Safe and Secure:** Tutor.com prioritizes the safety and privacy of our students. All interactions are monitored to maintain a safe learning environment.
5. **Immediate Feedback:** Tutors provide instant feedback and explanations, helping students understand their mistakes and learn effectively.

We believe that Tutor.com will be an invaluable tool in supporting your child's learning journey. To ensure that every student can take full advantage of this resource, we will be offering an introductory workshop to help students and parents become familiar with the platform. Details about the workshop will be shared soon.

If you have any questions or need assistance with accessing Tutor.com, please do not hesitate to contact our school's main office at 808-687-9300 or email us at shayne.greenland@k12.hi.us.

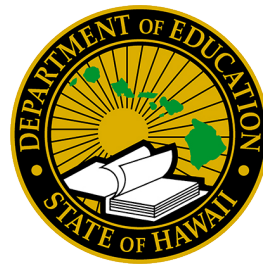
Thank you for your continued support and partnership in your child's education. Together, we can ensure that every student has the tools they need to succeed.

[HOW IT WORKS - TUTOR.COM](#)

[TUTOR.COM - FAQ FOR PARENTS](#)

How It Works: Tutor.com Classroom

Connect with expert tutors for on-demand, 1-to-1 help



The expert tutors at **Tutor.com** can help you work through a tough homework problem, improve your writing skills, study for a test, review a difficult concept, and so much more!

Live Tutoring Step-by-Step Guide

Step 1: Get started

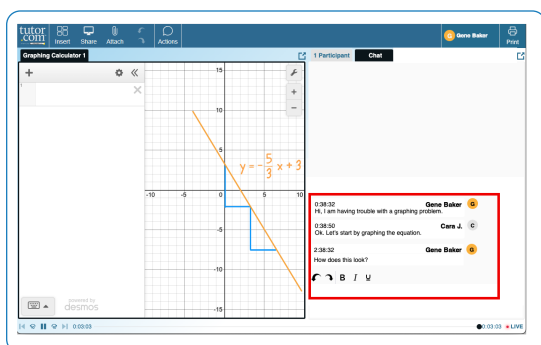


Sign in through Clever at <https://clever.com/in/hawaii>

Step 2: Get the right tutor and start your session

Fill in the quick pre-session questionnaire. Using this information, we will match you with the first available tutor best qualified to assist you.

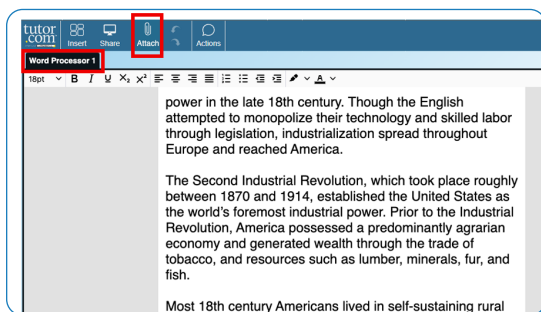
Click on the **SUBMIT** button to quickly connect with an incredible tutor.



Step 3: Communicate

You can use text- or voice-chat to communicate with your tutor in the online classroom. You and your tutor may also use the interactive whiteboard to share work and ideas.

*All activity in the classroom is recorded for review and quality control. Transcripts will be available afterward in **My Account** under the **Completed Sessions** tab.*



Step 4: Share a file

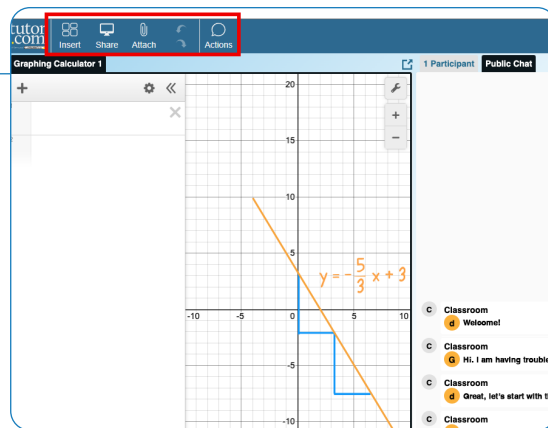
You can upload files related to your assignment to the online classroom—including documents, spreadsheets, presentation slides, screenshots, image files, and more. You and your tutor will be able to view them together during your session.

Step 5: Rate and review your session

After each session, be sure to let us know how we did! Complete the survey and share your comments. Then, you'll have the option to play a recording of your session and email or print the chat log and whiteboards.

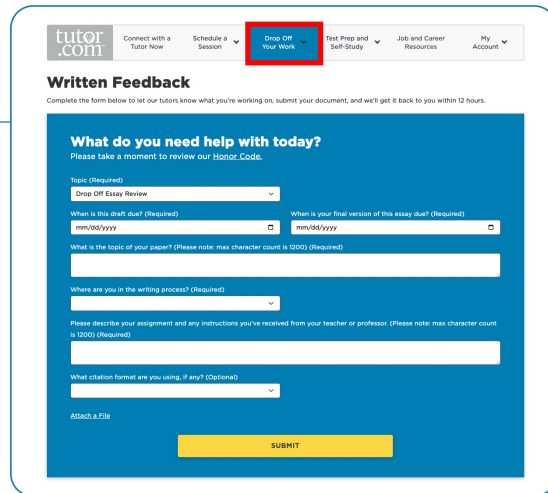
Use special tools

The classroom includes a graphing calculator, code editor, and text editor that can be used when working on subject material requiring special tools. You can open them by using the buttons above the whiteboard.



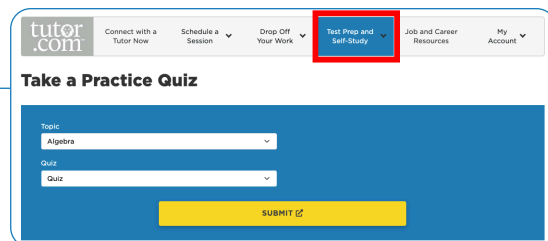
Submit your paper

The drop-off writing review service allows you to get expert help from a tutor without having to connect for a real-time session. Upload a draft of your assignment—whatever stage it is at—and get detailed feedback within a day. Retrieve your tutor's completed review in **My Account** under the **Completed Sessions** tab.



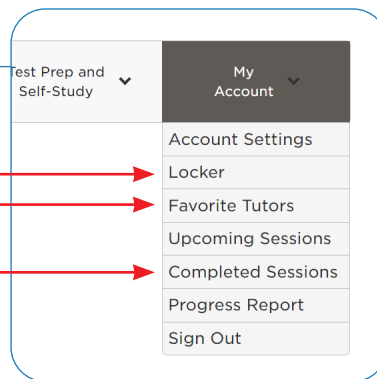
Practice for a test

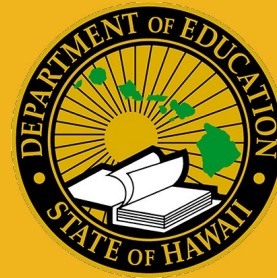
Use our practice quizzes to assess your knowledge and prepare for upcoming tests in math, science, and English. Take a quiz, review your results, and connect with a tutor to go over any questions you may have missed.



Use My Account

- Access files you have saved or those you have shared in sessions with your tutors under **Locker**.
- Reconnect with your favorite tutors or see when they are next available by clicking on **Favorite Tutors**.
- Review previous sessions and retrieve feedback on your drop-off reviews under **Completed Sessions**.





FAQ for Parents

By partnering with Tutor.com, every eligible student can access no-cost, 1-to-1 online tutoring in English and Spanish, along with drop-off writing review, self-paced test prep from The Princeton Review®, and other learning resources.

How do students access high-quality tutoring with Tutor.com?

Students can sign in through **Clever** at <https://clever.com/in/hawaii>

Are sessions safe?

Yes. Tutor.com complies with all applicable safety and security regulations. Tutors are rigorously vetted, and the quality specialist team ensures the integrity of sessions, which take place in our secure virtual classroom. Tutors do not receive any personal information about students.

How are tutors selected?

The selection process is rigorous. Tutors take subject-matter exams; get education verification; undergo background checks at the county, state, and federal level; participate in interviews; and engage in ongoing quality control.

What should students expect from a session?

Tutors provide encouraging, empowering support. They follow a Socratic method of teaching that helps guide students through the learning process. Tutors work with students to help them understand how to solve problems on their own. After each session, your student will be equipped with knowledge to help with future assignments.

How often can students connect with a tutor? Is there a limit?

Students can connect with a tutor anytime—there is no limit. Through the partnership with Tutor.com, students have 24/7 access to 1-to-1 tutoring and homework help.

Can students work with the same tutor again?

Absolutely! Students can add tutors to their Favorites list so that they can schedule a future time to work together—or check to see if those tutors are available for on-demand tutoring.

Can students review previous sessions?

Yes again! Students can click “View your previous sessions” on their account page to see transcripts of or replay previous sessions.

How does Tutor.com help address learning gaps?

The availability of 24/7 homework help, test prep, and concept review for every student allows students to accelerate their learning and get support—anytime, anywhere, on any internet-connected device.

How does Tutor.com support socio-emotional learning?

While Tutor.com is an academic tutoring service, we offer 1-to-1 tutoring in study skills subjects that help drive student success. These include notetaking, organizational skills, stress management, healthy habits, and more—available in both English and Spanish.

How do students contact Customer Support?

Please reach out to Tutor.com via the [Contact page](#) (www.tutor.com/contact-us) or call 800-411-1970. Team members are available Monday-Friday from 2 a.m.–6 p.m., and Saturday-Sunday from 2 a.m.–4 p.m., Hawaiian Standard Time.

Students can sign in at <https://clever.com/in/hawaii>
or find more information at <https://www.tutor.com/hawaii>